

# A CAREER IN NETWORKING & SYSTEMS COULD BE FOR YOU



Southwest Connecticut  
**TECHHUB**  
CTTechHub.org

## START YOUR CAREER HERE:

### IT Support Specialist

Starting Average Salary: **\$39,000**

Troubleshoots hardware and software issues, provides user support, and ensures smooth operations. This role often involves setting up devices, resolving technical problems, and guiding users in a professional and friendly manner.

### Network Specialist

Starting Average Salary: **\$48,000**

Handles tier-1 technical support, assisting users via phone, email, or live chat. They resolve common issues or escalate complex problems to higher-level IT staff.

## HERE ARE SOME FUTURE ROLES:

### Systems Administrator

Starting Average Salary: **\$75,000**

Manages servers, networks, IT infrastructure, and cloud platforms, ensuring systems run smoothly and securely.

### IT Support Manager

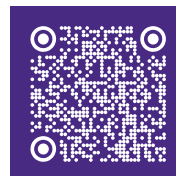
Starting Average Salary: **\$94,000**

Leads a team of support specialists, establishes protocols, and ensures high-quality service delivery.

### Information Security Manager

Starting Average Salary: **\$110,000**

Oversees broader IT operations, including infrastructure, support, and service-level agreements (SLAs) with 3rd-party providers.



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more about Tech  
Careers in CT**

Salary data compiled from CT DOL Office of Research, Labor Market Information

# NETWORKING & SYSTEMS RESOURCES

Here you'll find education options, starter projects, and local organizations, so you can discover more about this career path.

## Three Education Options for **A Career in Networking & Systems:**

### **Direct-to-Workforce Technical Training.**

[CT Tech Hub and The WorkPlace](#) offer short-term, virtual training for certifications like CompTIA Network+ and AWS Cloud.

### **Two-Year Associate Degree Programs.**

[CT State Housatonic](#) offers a two-year Computer Information Systems Degree: Generalist Option, great for getting started in the field.

### **Four-Year Bachelor's and Master's Programs.**

[UConn Stamford](#) offers a degree in computer science to arm you with strong theoretical foundations supporting diverse roles in computers and technology.

## Three Great Projects for **Exploration:**



### **Build a Troubleshooting Portfolio**

Document solutions to common technical problems, such as fixing printer errors, resolving slow computers, or setting up Wi-Fi networks.



### **Set Up a Home Office IT Environment**

Configure a small home network with multiple devices, printers, and remote access tools. Practice troubleshooting connectivity and hardware issues.



### **Learn and Test Remote Support Tools**

Explore tools like TeamViewer, AnyDesk, or Microsoft Remote Desktop to assist virtual clients and develop your remote troubleshooting skills.

## **Additional Resources:**

### **[CompTIA North America:](#)**

Offers workshops and certification prep events, focusing on A+, Network+, and ITF+ for aspiring tech support specialists.



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