A CAREER IN NETWORKING & SYSTEMS COULD BE FOR YOU

Southwest Connecticut TECHHUB

CTTechHub.org

START YOUR CAREER HERE:

IT Support Specialist

Starting Average Salary: **$39,000**

Troubleshoots hardware and software issues, provides user support, and ensures smooth operations. This role often involves setting up devices, resolving technical problems, and guiding users in a professional and friendly manner.

Network Specialist

Starting Average Salary: **$48,000**

Handles tier-1 technical support, assisting users via phone, email, or live chat. They resolve common issues or escalate complex problems to higher-level IT staff.

HERE ARE SOME FUTURE ROLES:

Systems Administrator

Starting Average Salary: **$75,000**

Manages servers, networks, IT infrastructure, and cloud platforms, ensuring systems run smoothly and securely.
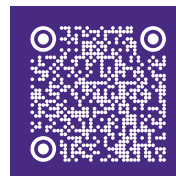
IT Support Manager

Starting Average Salary: **$94,000**

Leads a team of support specialists, establishes protocols, and ensures high-quality service delivery.

Information Security Manager

Starting Average Salary: **$110,000**

Oversees broader IT operations, including infrastructure, support, and service-level agreements (SLAs) with 3rd-party providers.

Scan here to discover more about Tech Careers in CT

Salary data compiled from CT DOL Office of Research, Labor Market Information

Here you'll find education options, starter projects, and local organizations, so you can discover more about this career path.

Three Education Options for **A Career in Networking & Systems:**

Direct-to-Workforce Technical Training.

CT Tech Hub and The WorkPlace offer short-term, virtual training for certifications like CompTIA Network+ and AWS Cloud.

Two-Year Associate Degree Programs.

CT State Housatonic offers a two-year Computer Information Systems Degree: Generalist Option, great for getting started in the field.

Four-Year Bachelor's and Master's Programs.

UConn Stamford offers a degree in computer science to arm you with strong theoretical foundations supporting diverse roles in computers and technology.

Three Great Projects for **Exploration:**

Build a Troubleshooting Portfolio
Document solutions to common technical problems, such as fixing printer errors, resolving slow computers, or setting up Wi-Fi networks.

Set Up a Home Office IT Environment
Configure a small home network with multiple devices, printers, and remote access tools. Practice troubleshooting connectivity and hardware issues.

Learn and Test Remote Support Tools
Explore tools like TeamViewer, AnyDesk, or Microsoft Remote Desktop to assist virtual clients and develop your remote troubleshooting skills.

Additional Resources:

CompTIA North America:
Offers workshops and certification prep events, focusing on A+, Network+, and ITF+ for aspiring tech support specialists.

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